

info	Role: SAP L2 Basis Administrator	Location: Holargos	Reference: SBA
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About Protera Technologies (www.protera.com) is a global Total IT Outsourcing Provider for SAP-centric organizations founded in the mid-1990s. Our mission is to maximize our clients' return on their SAP software investment, by delivering the highest quality and most cost-effective on cloud, demand hosting, applications management, and professional services solutions. Protera designs and deploys scalable architectures built using world-class infrastructure. Our services focus on total customer satisfaction with dedicated points of contact and experts that know our customers environments in depth.

Skills and qualifications

<ul style="list-style-type: none"> ✓ Basic knowledge in one or more of the following databases (SQL, MaxDB, DB2, Oracle, HANA) and management tools ✓ Hold at least a bachelor's degree in an IT-related field ✓ Extensive knowledge of information technology 	<ul style="list-style-type: none"> ✓ Excellent communication skills (English - verbal and written) ✓ Linux basic knowledge ✓ Exposure to SAP and/or basic knowledge of SAP will be considered a strong plus
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Duties

<ul style="list-style-type: none"> ✓ Administer the SAP database (perform database upgrades, apply database maintenance, administer database performance, manage database storage, database problem determination and resolution) ✓ Provide technical and customer support, and monitor system performance ✓ Perform SAP client administration (create client, copy client, delete client, export/import client) ✓ SAP Basis Administration for SAP ERP, SAP CRM, SAP Netweaver ✓ Apply and migrate SAP maintenance (hot packages and kernel upgrades) through all systems using a structured methodology ✓ Overall System Monitoring (work processes, users, system logs, short dumps, locks, developer traces, system traces, disk space, etc.) ✓ Prepare monthly status reports based on Protera Standards ✓ Maintain documentation and procedures on all provided Services, in a supportive role ✓ Support build/project team with project tasks. Facilitate out of scope customer requests, with support from Sales/ Solutions ✓ Implementing SAP OSS Notes as requested from customer and after coordinating with specialist ✓ Alert handling
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Behavioral specifications

<ul style="list-style-type: none"> ✓ Constantly improve, continuous education and keeping up-to-date with the rapidly evolving SAP industry ✓ Ability to participate across various teams, cultures, geographies and time zones 	<ul style="list-style-type: none"> ✓ Ability to work US central business hours (EEST -8) ✓ Ability to handle multiple tasks simultaneously ✓ Innovative problem solving & analysis ✓ Team player
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Kindly requested to send your CV at p.koufogiannis@protera.com along with reference code.