**ITSM Consultant**

**Develop your full-potential with PT**

You will work in a dynamic environment where your colleagues will inspire you to achieve more.

We are a trusted partner for organizations that seek to redefine and reinvent themselves through digital. PT provide products, services and solutions that transform traditional business to digital leaders.

Since 1997, PT helps clients of all sizes, across an array of industries, understand and implement technology solutions that improve processes and growing business.

Why PT? If you join our family, this means that you respect and share the value of integrity, sharing, teamwork, innovation, performance and you look forward for an opportunity.

So, are you passionate about Technology?

Be inspired by a fast-paced environment, and apply for the position of ITSM Consultant

**As ITSM Consultant**

You will analyze, design and implement IT Service Management Solutions for enterprise customers

You will apply ITSM/ITIL methodologies and procedures and industry best practices for designing and implementing complex solutions

You will install, upgrade, configure and customize ITSM software solutions

You will perform integrations with other software solutions in the customer’s environment

and you will create solid documentation on delivered solutions

**Knowledge, Skills and Experience**

Graduate from Computer Science or Computer Engineering field, BSc / MSc degree

Knowledge of IT system administration fundamentals (operating systems, virtualization, storage, networking)

Good understanding of networking principles and TCP/IP stack

Very good scripting and programming skills

Experience in working with relational databases and SQL

Knowledge and experience in using web services for integrating different systems and applications

Team Player and Doer Attitude

Strong organization skills

Attention to detail and sense of accountability and ownership

Excellent communication skills both in Greek and English

If you are interested in this position, you can send your application to hr@performance.gr