



We are the leading player in the energy sector in Greece. We offer our long-standing expertise and unique know-how to our customers who are at the heart of everything we do. Energy is our passion and we constantly seek new ways to be ahead of our client's expectations by creating long standing relationships based on integrity, clarity and trust.

To further support our growth and make sure that we continue to scale our business, we are expanding our teams. We are seeking to recruit, Athens based:

IT Operations Support Junior Analyst – Ref Code :-ITNTUA

You will:

- Create integrations for CRM as used by IT, i.e. browser controls, external events, add-ins and CPMs
- Modify and maintain aspects of Oracle Service Cloud End User Pages at cx.rightnow.com as they pertain to Technical Support
- Perform core functionality testing for quarterly Oracle Service Cloud releases
- Maintain dashboards for use by IT and Business users
- Troubleshoot add-on using PHP, RightNow Connect and other tools as needed
- Work with members of the IT team in a collaborative effort in all areas of the department
- Prioritize work on several projects at a time
- Provide administrative support on a daily basis; create and edit reports to fulfil internal requests

Your qualifications:

- Degree in Computer Science or related subject
- Familiar with OOP (Object Oriented Programming) concepts (C#/Java)
- Problem solving skills; analytical thinking
- Knowledge of CRM tools will be considered an asset

We offer:

- A modern, dynamic working environment
- Opportunities for professional growth

Send us your CV using the Ref code “ITNTUA”

email: hr@aerioattikis.gr

We invite applicants of diverse background and we hire without regard to any characteristic protected by law. All applications will be treated in the strictest confidentiality.