

# HORIZON

## GRADUATE PROGRAM

At Euronet, we believe in technology as an enabler of change and growth. We are passionate about innovation that supports expansion through new products and new markets around the world with a human – led and tech – powered approach. We always cater for the needs of businesses and consumers as they evolve in a very dynamic and changing payments landscape.

The **Horizon Graduate Program** is an initiative of Euronet in Greece to invite University graduates to join our company for an initial period of 6 months, under a paid employment contract. You will work as an integral part of our teams under the leadership of experienced managers that value your work and solve meaningful problems. Upon completion of this initial period, the opportunity for an open-ended employment will be offered for selected candidates that showcase excellence and wish to work in a multi – national organization.

### **Career opportunity: IT Support Services**

We are currently offering an opportunity in **IT Support Services**, a crucial unit ensuring that our IT infrastructure is at the service quality levels required by our customers and internal users.

### **Responsibilities you will be involved with:**

- Administering users and their corporate IT equipment and associated software.
- Providing support in-person and remotely.
- Troubleshooting and resolving user issues and change requests.
- Handling support tickets in a timely manner.
- Identifying and tracking end user hardware and software needs.
- Performing advanced hardware and software installation, configuration, and deployment.
- Collaborating with other IT Teams to troubleshoot and resolve technical issues.

### **Studies and knowledge required:**

- Studies in Computer Science, Information Technology, or a related field.
- Microsoft Windows 10/11, M365, Intune, Active Directory (desired).
- Basic knowledge of Windows servers and networking.
- Fluency in English and Greek, both verbal and written.

### **Competencies needed for you to be successful:**

- Highly interested in learning new technologies.
- Strong interpersonal skills with an orientation towards customer service.
- Analytical and problem-solving skills & ability to prioritize tasks.
- Self-motivation and teamwork spirit.

## We offer:

- Competitive compensation.
- Private medical insurance care.
- Possibility for a career in a growing, international environment.
- Opportunities to learn and participate in various projects.

If you are passionate about how technology can fuel innovation and foster business excellence, if you want to work in a multinational, multidisciplinary environment with open opportunities for international mobility, you are welcome to contact us!

Ready to kickstart your career's journey with **Euronet's Horizon Graduate Program**?

We are waiting for your CV and contact at HRGR ([hrgr@euronetworldwide.com](mailto:hrgr@euronetworldwide.com)) mentioning the position **Horizon Graduate Program – IT Support Services** on subject line. We will contact all qualified candidates. Looking forward to receiving your message and meet you in person!

## About Euronet

Starting in Central Europe in 1994 and growing to a global real-time digital and cash payments network with millions of touchpoints today, Euronet now moves money in all the ways consumers and businesses depend upon. This includes money transfers, credit/debit processing, ATMs, point-of-sale services, branded payments, currency exchange and more. With products and services in more than 200 countries and territories provided through its own brand and branded business segments, Euronet and its financial technologies and networks make participation in the global economy easier, faster and more secure for everyone.

A leading global financial technology solutions and payments provider, Euronet has developed an extensive global payment network that includes 52,652 installed ATMs, approximately 656,000 EFT POS terminals and a growing portfolio of outsourced debit and credit card services which are under management in 66 countries; card software solutions; a prepaid processing network of approximately 821,000 POS terminals at approximately 352,000 retailer locations in 62 countries; and a global money transfer network of approximately 580,000 locations serving 198 countries and territories. Euronet serves clients from its corporate headquarters in Leawood, Kansas, USA, and 67 worldwide offices. For more information, please visit the company's website at [www.euronetworldwide.com](http://www.euronetworldwide.com).